

Plano Children's Medical Clinic: Where Will We Be in 1 Year?

Wednesday, July 11, beginning at 11:00 a.m. **All participants in the room at 10:50.**

Time	Exercise	Notes	Transition Management
11:00	Intro by _____. Casting Vision for PCMC—long term and short term.	Set the expectations for the day. What outcomes will we have achieved by 5:00 today? Close with introducing me. Scribe and Capture	Music up <i>Need someone good with a camera! Is there a good artist in the group?</i>
11:10	Trey's intro to the process and ground rules for the day.		<i>Video needed here?</i>
11:20	Tradeshows <ul style="list-style-type: none"> • The Business of Not-for-Profits (____) • Not-for-Profit Leadership Governance (____) • Review Previous Strategic Plan (____) 	The idea is to get all necessary information into the room in as efficient a manner as possible. Experts in the subject present their information twice. They'll each have a turn where they're not presenting. 15 minutes per tradeshow.	In breakout rooms... Team 1: Team 2: Music playing quietly
12:10	During LUNCH: What Did You Hear? What Does It Mean?	Walk the room to each of the three tradeshow areas while eating. Use the stickies to ask questions or make comments on each of the presentations.	Music up Organic and informal; stickies available.
12:40	Report in large group: What Did You Hear? What Does it Mean?	Formal classroom style—give group opportunity for feedback. Scribe and Capture	Music up. In large group room. Begin with a stretch.
1:00	The Model Talk		

1:15	<p>Individual Model Creation</p> <ul style="list-style-type: none"> • What do we want the community to know about us? • The health industry is changing rapidly and is unclear. Much of that is not under our control. What IS under our control? • What will a healthy PCMC organization look like? 	<p>“Where Will We Be in One Year?”</p>	<p>Music playing quietly.</p> <p>Find your own space where you can be undisturbed. Take a sheet of butcher paper (large sticky pad?), markers, pens, paper, whatever supplies you need will be available.</p> <p>15 min, 5 min, 1 min warning</p> <p>Teams posted during individual time. Take a break then move to your team.</p>
1:45	<p>Model Consolidation</p>	<p>2 groups—one group in large room, the other in breakout room</p> <p>Team 1:</p> <p>Team 2:</p>	<p>Music playing quietly</p> <p>15 min, 5 min, 1 min warning</p> <p>Music Up</p>
2:30	<p>Report Back</p>	<p>Scribe and Capture</p>	<p>8-10 minutes for each team. Ask group to hold questions. Write them down instead.</p>
3:00	<p>Overall Model:</p> <ul style="list-style-type: none"> • What do we want the community to know about us? • The health industry is changing rapidly and is unclear. Much of that is not under our control. What IS under our control? • What will a healthy PCMC 	<p>Facilitate...</p> <p>The job now is to combine what is best about both models.</p> <p>Scribe and Capture</p>	<p>In large group room</p>

	organization look like?		
3:45	Scenarios: Epic Win! Colossal Failure!	What actions did we take that contributed to either an “epic win” or a “colossal failure?”	One group in breakout room. One group in large room. Music up.
4:15	Report Back	15 minutes per team. Scribe and Capture	
4:45	Next Steps	Action items with person(s) responsible	
If Time	WIFLE	“What I Feel Like Expressing” Affirm results; reflect on the day; set expectations for tomorrow	Chairs in a closed circle. No wrong expression. Everyone responds with “thank you for expressing.”

Friday: What Does a Great Not Good ECHO Clinic Look Like in 2017?

Beginning 8:30 a.m.			
10 min	Tom Intro: <ul style="list-style-type: none"> • Affirm yesterday's results • Frame Day 2 		Music up
10 min	What Did You Hear?/What Does it Mean?	Scribe and Capture	
60 min	Scenarios: <ul style="list-style-type: none"> • Epic Win: • Colossal Failure: 	Two groups. Each group takes the overall model and projects out 5 years. In one scenario, ECHO has failed to serve their target market. In the other, they have succeeded. <ul style="list-style-type: none"> • Why did it happen that way? • What did we have control over? • Why were we great not good? OR Why were we ordinary? 	Epic Win Team: Colossal Failure Team: Music playing quietly Music up
15 min	Report Back		Music up 5-7 minutes to present.
10 min	Stickies		
30 min	Report Back	Within these two scenarios, which factors must be addressed within 6-12 months? (i.e., before a next retreat) Scribe and Capture	
Closing			
11:00	WIFLE Tom closes		Chairs in a closed circle. No wrong expression. Everyone responds with "thank you for expressing."

